

Northgate 60/60 Keyboard Warranty

Limited Product Quality Warranty

Your Northgate OmniKey keyboard is guaranteed to meet your requirements for a quality keyboard, and to be free from defects in workmanship and materials for five full years from the date of purchase. Please use the Return Merchandise Authorization (RMA) form if you return it because you are dissatisfied or it is defective.

Satisfaction Return Policy

If, for any reason, you wish to return your keyboard within 60 days after receipt, put it in the **original packaging** with all the packing materials and the User's Manual intact. Ship prepaid to Northgate Computer Systems at the address shown on the RMA form. The keyboard must be in new condition with no alterations or modifications made. Call Northgate Keyboard Technical Support for an RMA number. This number must be marked on the outside of the shipping box. Credit will be issued **only** when the keyboard is received properly packaged in the original container and marked with an RMA number. Credit to your charge card or a refund check will be issued within a reasonable amount of time after we receive your keyboard. **Northgate will not issue dissatisfaction refunds for more than one keyboard per customer.** Evaluate one unit before you place orders for multiple units. Packages not marked with RMA numbers will not be accepted by Northgate's Shipping/ Receiving Department.

Five-Year Keyboard Repair/Replacement Policy

The obligation of Northgate under this warranty, beyond the 60-day evaluation period, is limited to repair or replacement of the defective keyboard for a full five years. In no event will Northgate Computer Systems be liable to you for any damages, including any lost profits, lost savings or other incidental or consequential damages arising out of the use or inability of use of such keyboard.

Ship your keyboard as required above in the original shipping carton and include a short explanation of the keyboard problem. A repaired or replacement keyboard will be shipped to you promptly by normal freight service. If you want the repaired or replaced keyboard shipped by a faster method, please indicate this on the return slip. Freight charges will be added to your credit card.